



## **Nominations open on 1<sup>st</sup> September 2017 for The Norfolk Care Awards**

The Norfolk Care Awards team are pleased to announce nominations for the 5<sup>th</sup> Norfolk Care Awards, which will open on 1<sup>st</sup> September 2017 and close on the 17<sup>th</sup> November 2017.

Tracy Wharvell and Claire Gilbert from the Norfolk Care Awards team, says: *'We are excited about seeing all the great practice from across Norfolk, we love organising this event and having the opportunity to say a big Thank You to all the unsung heroes, who support people to live their lives. We are delighted that Norfolk County Council continues to recognise the care sector's fantastic workforce by supporting this event.'*

We are proud to introduce the renamed '**Outstanding Achievement Award** in memory of **Harold Bodmer**, the nationally acclaimed and celebrated Director of Adult Social Services in Norfolk who sadly passed away last year

*'It is important to celebrate and share good practice, whilst recognising the passion and commitment of our care professionals in Norfolk. I would encourage people to put themselves forward placing high quality care on the map'* says James Bullion Executive Director of Adult Social Services.

In addition, we are introducing a new category for this year's awards - **Collaborative Working**, to showcase how health and care services work together to improve a person's quality of life, or access treatment that avoids hospital admissions and delayed discharge. Examples of collaborative working are - care service and GP surgery or community health team and collaborative working between different care services. We know there is lot of great practice out there and we think it is time to shout about it!

John Bacon Chair of Norfolk Independent Care said *'The Care Awards sets Norfolk apart as a great demonstration of how good care can be recognised and valued, and a celebration of all the great work that is done, day-in and day-out by our county's committed care workforce. We can all look forward again to a great evening.'*

**The Norfolk Care Awards are also supported by Gordon Barber Funeral Homes, Cozens-Hardy LLP, UEA, City College Norwich, Athena Care, Norse Care, Libby Ferris Flowers and Archant.**

The Norfolk Care Awards, will take place at Sprowston Manor on 22<sup>nd</sup> February 2018, and will be 'streamed live', to ensure everyone across Norfolk can celebrate with you.

To make a nomination visit [www.norfolkcareawards.co.uk](http://www.norfolkcareawards.co.uk)

The Norfolk Care Awards categories are:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person centred care and support
- Excellence in Delivering Dementia Care
- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life
- Rising Star
- Team Award – Together Everyone Achieved More
- The Harold Bodmer Outstanding Achievement Award

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### **NCC Market Intelligence Tool**

Norfolk County Council's [Market Intelligence Tool](#) is a free to access online map of social care needs, population demographics, workforce data and business activity across Norfolk. We have worked with providers to make this tool a valuable planning resource for you, complementing the wealth of information, insight and analysis that we already publish in the Market Position Statement. While the Market Position Statement provides countywide data, the Market Intelligence Tool gives you the ability to dig deeper into the data and see more localised information to help you plan your organisation's operations.

You can already access the tool, along with the user guide we have developed to introduce you to the system. To promote the tool we have already attended the Norwich provider forum, where we provided a demonstration, and over the coming weeks we will be providing further demonstrations across the county at the following forums:

- Gt Yarmouth and Waveney: The King's Centre, Great Yarmouth, 5 September, 9.30 – 12.00
- West: Kings Lynn Innovation Centre, Kings Lynn, 14 September, 9:00-12:30
- South: Costessey Centre, Norwich, 15 September, 9:30-12:30
- North: Sheringham Community Centre, Sheringham, 28 September, 13:30-16:30

The Market Intelligence Tool is powered by a wide array of quantitative data, presenting it in ways that will be meaningful to you, using a combination of different sized geographical areas, dashboards and charts. As well as providing information on social care and health needs, it also contains information on demographics, employment data, the qualifications of people and the number of care providers active in any area to support your business planning. You can view this data within a specific area of Norfolk, ranging in size from CCG or District Council to much smaller regions of on average 7,200 or 1,500 people. This functionality allows you to see workforce data at a local level, in contrast to the broader perspective that is offered in the Market Position Statement.

The [Market Intelligence Tool](#) is accessible via Norfolk County Council's website, where you will also find a user guide and FAQs section.

### **Norfolk Safeguarding Adults Board**

*Financial Abuse & Scams Conference – 14 September 2017 – [Click here to book a place](#)*

***New news items*** have been posted on the Norfolk Safeguarding Adults Board's (NSAB) website

### **Provided by RadcliffesLeBrasseur**

#### **Healthcare briefing**

August 2017

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CQC prosecutions - An increasing phenomena?

Many health and social care providers regulated by the CQC will have noticed recent reports in the press of prosecutions pursued by the CQC.

Although the CQC more commonly takes civil enforcement action, via the Notice of Proposal or s.31 procedures, the CQC is also a prosecution authority with powers arising from the Health and Social Care Act to prosecute providers for failing to comply with their obligations under that legislation.

Recent years have seen an increase in the numbers of prosecutions and more

particularly investigations by the CQC (with a view to potential prosecution).

This seems partially to have arisen as a result of the Memorandum of Understanding between the CQC and the Health and Safety Executive which provides for the CQC to take the lead prosecution role where a potential breach appears to be a matter covered by the obligations under the Health and Social Care Act.

There have therefore been both increasing prosecutions and CQC investigations. Commonly these will involve an interview under caution to enable the CQC to obtain relevant evidence. Early legal advice is clearly necessary.

## **News from CQC**

### **Patient involvement in the GP contract**

NHS England is considering the GP services contract for 2018-19. You can join in a webinar to give your views.

The webinar is being held 11am to 1pm, **Wednesday 30 August** and again at 11.30am to 1.30pm, **Thursday 31 August**.

To take part: email [adrianna.kawecka-billam@nhs.net](mailto:adrianna.kawecka-billam@nhs.net), giving your name, contact telephone and the issues you are interested in.

### **Our next phase of regulation**

Our second consultation on proposed changes to the way we regulate health and care services closed on 8 August. This focused on primary medical services and adult social care. It also considered how best to register, monitor, inspect and encourage improvement in a changing healthcare environment.

Thank you to everyone who responded. We are now analysing around 400 responses and will publish our response document in autumn.

[Find out more about the consultation](#)

### **Our inspections and reports**

We inspect health and care services across England to find out if they are safe, effective, caring, responsive to people's needs and well-led. Every week we publish around 400 reports of these inspections. Some inspections identify improvements that service providers must make, but many others celebrate outstanding care.

Read our press releases on three services recently rated outstanding: [Bolton General Practice](#), [Kingly Care Partnership: disability care service](#), [St Stephen's Nursing Home](#)

