



Norfolk Safeguarding Adults Board **Latest Scam Alerts**

- [Cold Calling Alert – Telephone cold calls about the ‘accident you were involved in’](#)
- [Rogue Trader Alert – Doorstep cold caller offering 'roofing repairs'](#)

[Scam Alert – Telephone cold callers offering advertising including ‘online listings’ – 24 April 2019](#)

Report scams to;

Action Fraud (UK’s National Fraud Office) 0300 123 2040 or
www.actionfraud.police.uk

Trading Standards Business Line 0344 800 8020

See our Facebook page at: www.facebook.com/norfolktradingstandards and
‘Like’ us

Follow us on twitter at www.twitter.com/norfolkcccts

Training

Contributes significantly towards Subjects 1, 4, 5, 7 and 8 on the Dementia Standards Training Framework 2018

DEMENTIA DETECTIVES:

Finding the person within

Day 1: Dementia - The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics (including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says... What to do when someone does...

Dates:

- Tuesday 11th June & Thursday 13th June 2019
- Tuesday 30th July & Wednesday 31st July 2019
- Tuesday 20th August & Wednesday 21st August 2019
- Tuesday 22nd October & Wednesday 23rd October 2019
- Tuesday 26th November & Wednesday 27th November 2019
- Tuesday 3rd December & Wednesday 4th December 2019

Price: £17 per day or attend both days for a reduced price of £100. 8.45am - 4pm each day at The Willow Centre, Cringford, Norwich NR4 7J
(The days are designed to be booked as a two-day workshop)

To find out more and to book your place please contact **Clare Gilbert** on 07584 047996 or email clare@caferite.co.uk



Upcoming Open Workshops – Norfolk & Waveney

Run by an experienced diabetes specialist nurse who also works within the NHS

Diabetes Awareness Training, £50pp:

April/May 2019*; Norwich area - please contact us to register your interest

5 July 2019*; Beccles House, 1 Common Lane North, Beccles, NR34 9BN

**followed by optional BGM & Glucometer Training (with competency assessment) after lunch, £40pp.*

Diabetes Update for Registered Nurses, £65pp:

23 May 2019; Beccles House, 1 Common Lane North, Beccles, NR34 9BN

(to coincide with national INSULIN SAFETY WEEK 20-26 May 2019 **£58pp**)

June 2019; Norwich area – please contact us to register your interest

Diabetic Foot Screening, £50pp:

June 2019; Norwich area – please contact us to register your interest

7 June 2019; St David's Nursing Home, 52 Common Lane, Sheringham, NR26 8PW

Oct 2019; Beccles House, Beccles, NR34 9BN - please contact us to register your interest

Diabetes & Healthy Eating, £32pp:

June 2019 during 'Diabetes Awareness Week'; Norwich area – please contact us to register your interest

More information, including the content of all our workshops, can be found at <https://www.duetdiabetes.co.uk/workshops>

Or contact us: info@duetdiabetes.co.uk 01799 584178

Additional workshops for the Norwich area are currently being arranged for April, May and June – if you are potentially interested please get in touch.

Our workshops can also be delivered in house at your place of work for up to 12 people, please contact us for price

Diabetes Awareness week 10-16 June 2019

This is an annual UK-wide event set up by the charity [Diabetes UK](#) with the week devoted to raising awareness of diabetes and raising money to help fund research into the condition. The theme for this year is yet to be announced. Lots of activities and events will be taking place across the UK and we would encourage all health and social care providers to get involved.

On the first day of this national campaign, DUET diabetes is running two workshops in Dereham:

Date: 10 June 2019

Venue: St Nicholas House Care Home, Littlefields, Dereham NR19 1BG

Cost: Diabetic Foot Screening (including competency assessment) £50 per person, Diabetes & Healthy Eating £32

Time: Diabetic Foot Screening 9.30am – 1pm, Diabetes & Healthy Eating 2.30pm-4.30pm

Information regarding the content of the DUET diabetes workshops can be found at <https://www.duetdiabetes.co.uk/workshops>

Or contact: info@duetdiabetes.co.uk 01799 584178

Workshops can also be delivered in house at your place of work for up to 12 people, please contact DUET diabetes for prices

DUET diabetes Ltd has learning provider endorsement from Norfolk & Suffolk Care Support Ltd.”

Events

Care For Norfolk Conference 2019 22nd May 2019 - 09:30am - 16:00pm Norwich City Football Club	
Top of the Terrace Theatre	Norfolk Lounge Theatre
 <p>10:00am - Claire Gilbert Leadership & Management within Health & Social Care</p>	 <p>10:15am - Heather Edwards Capturing identities in sound</p>
 <p>10:45am - Outstanding Panel What you can do to make your service outstanding</p>	 <p>11:00am - Christine Futter (Norfolk & Suffolk Care Support) Nursing Associates Programme</p>
 <p>11:30am - Walter Lloyd-Smith (Norfolk Safeguarding Adults Board) New Safeguarding Framework</p>	 <p>11:45am - Jennifer Bute How to best support people with dementia - from a GP diagnosed with dementia</p>
 <p>12:15pm - Emma Hammond (Norfolk County Council) Staff Recruitment & Retention</p>	 <p>12:30pm - Outstanding Panel What to look for when trying to source quality care</p>
 <p>13:45pm - Nadra Ahmed OBE (National Care Association) TBC</p>	 <p>14:00pm - Helen Stephen DUET diabetes Diabetes and healthy eating: getting the balance right</p>
 <p>14:30pm - Dr Fiona Headley Electronic medicines management and use of data for better care</p>	 <p>14:45pm - Mick Feather How to prepare for your next CQC Inspection - from an ex inspector</p>
 <p>15:15pm - Irene Karrouze & Kayleigh Attew Are you ready for when the fax is axed? how to get your NHS email account</p>	<p>To book your free tickets visit www.carefornorfolkconference.co.uk 01603 574079</p>
	<p>Sponsored by </p>

Insulin Safety Week (ISW) 20-26 May 2019

The organisers of this national campaign are keen to reach out to care providers looking after people who require insulin. After a very successful inaugural year in 2018, we would encourage care homes to get involved by registering and take part to raise awareness amongst colleagues, families and patients/residents/service users. Like hospitals and GP practices, care homes can run events and activities to improve understanding and reduce insulin errors. Organisations who register will

receive various resources (both on-line and printed items) to support their events, as well as balloons and t-shirts to help promote their actions. #THINKINSULIN

<https://insulinsafetyweek.com/>