



NEW news items have been posted on Norfolk SAB's website

Please cascade to your colleagues, contacts and networks as appropriate, thank you.

NEWS ITEMS

- **IMPORTANT** - *NEW NICE guideline on Decision-making and mental capacity* | 5 October 2018
- *Working together to tackle suicide* | 5 October 2018
- *# Latest alerts from Norfolk Trading Standards #* | 5 October 2018
- *CQC reviewing how it regulates duty of candour* | 5 October 2018
- *National Conference Tackling Sexual Exploitation: Learning from the Newcastle experience* | 5 October 2018
- *How to report scams: do you know how?* | 4 October 2018
- *New learning resource on caring for people at risk of choking* | 4 October 2018
- *BBC Radio 4's All in the Mind: Loneliness experiment results* | 1 October 2018

- Board manager's October blog: How we all can be safeguarding 'fuses' | 30 September 2018

Please go to:

[Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)

You can follow NSAB on Twitter – @NorfolkSAB

[A Care Association for Norfolk](#)

Norfolk has been buzzing this week as the Care Association consultation gets underway.

Fifty colleagues from diverse social care settings came together at events in Dereham, Aylsham and Norwich to discuss what is working well at the moment, where a Care Association could add value and how it might be structured so that all care providers feel they have a voice.

The sessions were designed by the Universities of East Anglia and Suffolk and facilitated by Market Connectors who are currently working in social care and have a first-hand knowledge of the challenges facing the sector.

“We are determined that everyone has a chance to be heard,” said project lead, Dr Fiona Denny. “There is a real interest in making the Care Association happen. This week some fifty people took half a day out of their busy working lives to discuss what it might look like and the services it could provide.

“The conversations, so far, have been enormously rich and thought-provoking. The ideas coming out of these sessions will inform the next stage of the process which will be an on-line survey to be sent out later this Autumn.”

Further consultation workshops will be taking place in Kings Lynn on 10th October and Great Yarmouth on the 17th October where spaces are still available.

Date	Wed 17th October
Venue	Kings Centre, Great Yarmouth
AM	9.30 - 12
PM	1.30 - 4

Click on the preferred session time to reach the booking page. If you have any difficulties, please contact Claire Lowe at Claire.Lowe@norfolk.gov.uk

Alternatively feel free to pass on your ideas to Dr Denny or one of the Market Connectors. Their email addresses are given below

- Glenn Knight - Glenn@norfolkcareassociation.org.uk
- Amy Tennant - Amy@norfolkcareassociation.org.uk
- Naomi Norma Mujuru-Mvere – Naomi@norfolkcareassociation.org.uk
- Frank Ursell – Frank@norfolkcareassociation.org.uk
- Catherine Evans – Catherine@norfolkcareassociation.org.uk
- Fiona Denny – Fiona.Denny@norfolkcareassociation.org.uk

We look forward to working with you.

The Executive Steering Group - Shaping a Care Association for Norfolk

- Association Representing Mental health Care (ARMC)
- Norfolk and Suffolk Care Support Ltd (N&SCS)
- Norfolk County Council (NCC)
- Norfolk Independent Care (NIC)
- Norfolk Older People's Strategic Partnership
- Community Action Norfolk
- Norfolk Continuing Care Partnership
- Norfolk Community Health & Care NHS Trust



**Nominations opened on 3rd September 2018 for
The Norfolk Care Awards**

Nominations have now opened for the 2019 Norfolk Care Awards. The awards will take place at Sprowston Manor on Thursday 21st February 2019, and will once again be streamed live to ensure everyone across Norfolk can celebrate with those at the ceremony. This year we are pleased to announce that the Awards will be hosted by the Reverend Richard Coles (pictured).

The 2019 awards have 10 categories:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person centred care and support
- Excellence in Delivering Dementia Care

- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life or unpaid carer
- Rising Star
- Team Award – Together Everyone Achieved More
- Harold Bodmer Outstanding Achievement Award

To make a nomination visit <https://norfolkcareawards.co.uk/>

Media enquiries:

Norfolk Care Awards

Claire Gilbert claire@norfolkcareawards.co.uk

Tel: 07584047996

Training

Basic HR & Legislation for Care Managers / Seniors

This course is ideal for anybody who is responsible for the recruitment and management of others within The Care Sector

Norwich
15th February 2019
09:30am - 16:30pm
£70pp

Suffolk
8th February 2019
09:30am - 16:30pm
£70pp

- Recruitment (including do's and don't of interview)
- Alterations to contracts of employment
- Notice periods & rights
- Retention (methods and schemes)
- Absence from work (Maternity, Paternity, Sick, Holiday)
- Medical conditions & reasonable adjustments
- Discrimination
- Training, PPE & Equipment
- Accidents at work
- Dismissal - Claims for unfair, wrongful & constructive dismissal
- Drugs & Alcohol Misuse
- Social Media
- Working Time Directive & Breaks
- Accidents at work
- Corporate Manslaughter
- Disciplinary Processes
- External Bodies

ANGLIAN TRAINING.

01508 447311
info@angliantraining.co.uk
www.angliantraining.co.uk

Contributes significantly towards Subjects 1, 4, 5, 7 and 8
on the Dementia Standards Training Framework 2018



EXPERIENTIAL DEMENTIA TRAINING

Day 1: Dementia - The Wider Picture

Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics
(including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication

What to say when someone says.... What to do when someone does....

We are GDPR
compliant: please
just email if you
do not want us to
contact you in the
future...

Dates:

24th & 25th October 2018
14th & 16th November 2018
6th & 7th December 2018

Price: £57 per day or attend both days for a reduced price of £100.
8.45am - 4pm each day at The Willow Centre, Cringleford, Norwich NR4 7JJ
(The days are designed to be booked as a two-day workshop)

To find out more and to book your place please contact Claire Gilbert
on 07584 047996 or email claire@carerite.co.uk



News

New RVS page with a video about volunteering:

<https://www.royalvoluntaryservice.org.uk/volunteer>

From City College Norwich

The Apprenticeships Levy

The Apprenticeship Levy kicked off on 6th April 2017, so if you're an employer with a payroll of £3 million or more, you need to make sure that you have set up your Digital Account in order to manage your Apprenticeship Levy payments and spend. You can register at www.gov.uk/guidance/manage-apprenticeship-funds

Key points about the Apprenticeship Levy

- Registration for Digital Account can happen now
- You can start using your Levy to pay for Apprenticeship training from 1st May
- You have to pay 0.5% of your payroll into your Digital Account if your payroll is more than £3 million

- You pay into your Digital Account monthly, and Apprenticeship training costs are deducted monthly
- If you don't use up your funds you lose them after 24 months
- You can transfer 10% of your Levy funds to your supply chain after 12 months
- You can only spend your Levy on Apprenticeships
- You can use your Apprenticeship Levy to upskill existing members of staff (including those with degrees!) as well as recruit new apprentices
- Apprenticeships are available to anyone from the age of 16 upwards. There is no upper age limit!

For further information about the Digital Account

visit www.gov.uk/government/news/registration-open-for-online-apprenticeship-service

Even if you are not a Levy payer the new funding has implications for you:

Less than 49 employees – 16-18 year olds are fully funded and you benefit from the Employer incentive £1000. 19+ you pay just 10% of the course price.

50 or more Employees – pay just 10% of course price and still benefit from the Employer Incentive of £1000. 19+ again costs 10% of course price.

To receive the funding you must be able to show the apprentice is being employed for a 'genuine' job at least 30 hours a week and you must make them available for their 'off job training' for 20% of their working hours. We are looking to deliver this in a flexible model to allow employers and employees the best access to this training and will be consulting with employers to develop our delivery model.

Apprenticeship Standards

New Apprenticeship Standards in Adult Care are replacing the old Apprenticeship Frameworks by early 2018. Each occupation will now have its own new Apprenticeship Standard linked to a specific occupational level. The new Apprenticeships which are defined by these Standards are rigorous and challenging and will require the apprentice to undertake a full programme of learning.

New Apprenticeship Standards are characterised by the introduction of end-point assessment replacing mandatory qualifications, and the requirement for 20% of the Apprentices time to be spent 'off the job' training.

City College Norwich will be offering the new **Level 5 Apprenticeship Standard for Leadership alongside our Level 2 and Level 3 Apprenticeships in Care**. For more information on these Apprenticeships please email employerpartnerships@ccn.ac.uk

Meetings



Open Forum On Wednesday 24th October 2018

At: Marsham Arms, 40 Holt Road, Hevingham, NR10 5NP

From 1:15pm to 3:15pm

Items/issues under discussion:

- Notes from the previous open forum– 19th July 2018
- New Care Association - Update
- Cost of Care - WAA – Update
- Sleep-ins – Update
- Safeguarding/ Training
- Any other items of concern to members

It would be helpful to know if you are able to attend. To book you place email caroline.payne@norfolkdependentcare.com or phone 01603 712250. If you are unable to commit in advance, we would still welcome your attendance on the day.

ARMC - strives to represent and communicate the interests of providers of Mental Health and Learning Difficulties services across Norfolk. We have been working with and for providers for over 20 years. Our Management Council consists of a small but dedicated team of service providers. All Mental Health and Learning difficulties services in Norfolk are automatically members of ARMC.