

PRE-BANDING CONTRACTS –IMPORTANT

From discussions with our members, NIC is aware that there are a number of Providers who have service users on pre-banding rates. Generally these rates are low and in some cases do not reflect the true cost of delivering care.

This issue has been raised with representatives at Norfolk County Council who are prepared to discuss this issue with individual providers on a 1:1 basis. If you have one or more placements on the pre-banding rate and would like support from NIC with these conversations please let us know. In the first instance please email caroline.payne@norfolk-independentcare.com

Look forward to hearing from you.

Please see below as sent out in NCC staff newsletter

A fond farewell to Dennis Bacon

A special reception took place for Dennis Bacon, the outgoing chairman of Norfolk Independent Care (NIC) here at County Hall. The organisation represents independent and voluntary sector providers who deliver services across the social care pathway. Speeches by our Managing Director, Wendy Thomson and Director of Adult Social Services, James Bullion acknowledged Dennis' tireless commitment to improve social care.

Dennis said: "I should like to thank all members of NIC's steering group for their efforts in support of our members. As I stand down after 19 years of chairing this group, I feel that it is important for me to remind everyone that NIC's officers receive no remuneration or reward for the time and effort invested in seeking to better represent providers of social care. It can be a lonely and thankless task so please do what you can to help them – it has never been more important to build cohesiveness and understand that we are stronger and better working together, in partnership."



NIC's Education Representative on NIC Board has provided the following details on The Apprenticeships Levy for your information

The Apprenticeships Levy

The Apprenticeship Levy kicked off on 6th April 2017, so if you're an employer with a payroll of £3 million or more, you need to make sure that you have set up your Digital Account in order to manage your Apprenticeship Levy payments and spend. You can register at www.gov.uk/guidance/manage-apprenticeship-funds

Key points about the Apprenticeship Levy

- Registration for Digital Account can happen now
- You can start using your Levy to pay for Apprenticeship training from 1st May
- You have to pay 0.5% of your payroll into your Digital Account if your payroll is more than £3 million
- You pay into your Digital Account monthly, and Apprenticeship training costs are deducted monthly
- If you don't use up your funds you lose them after 24 months
- You can transfer 10% of your Levy funds to your supply chain after 12 months
- You can only spend your Levy on Apprenticeships
- You can use your Apprenticeship Levy to upskill existing members of staff (including those with degrees!) as well as recruit new apprentices
- Apprenticeships are available to anyone from the age of 16 upwards. There is no upper age limit!

For further information about the Digital Account visit www.gov.uk/government/news/registration-open-for-online-apprenticeship-service

Even if you are not a Levy payer the new funding has implications for you:

Less than 49 employees – 16-18 year olds are fully funded and you benefit from the Employer incentive £1000. 19+ you pay just 10% of the course price.

50 or more Employees – pay just 10% of course price and still benefit from the Employer Incentive of £1000. 19+ again costs 10% of course price.

To receive the funding you must be able to show the apprentice is being employed for a 'genuine' job at least 30 hours a week and you must make them available for their 'off job training' for 20% of their working hours. We are looking to deliver this in a flexible model to allow employers and employees the best access to this training and will be consulting with employers to develop our delivery model.

Apprenticeship Standards

New Apprenticeship Standards in Adult Care are replacing the old Apprenticeship Frameworks by early 2018. Each occupation will now have its own new Apprenticeship Standard linked to a specific occupational level. The new Apprenticeships which are defined by these Standards are rigorous and challenging and will require the apprentice to undertake a full programme of learning.

New Apprenticeship Standards are characterised by the introduction of end-point assessment replacing mandatory qualifications, and the requirement for 20% of the Apprentices time to be spent 'off the job' training.

City College Norwich will be offering the new **Level 5 Apprenticeship Standard for Leadership alongside our Level 2 and Level 3 Apprenticeships in Care**. For more information on these Apprenticeships please email employerpartnerships@ccn.ac.uk

Sent on behalf of the National Care Association

“The day was informative and very enjoyable. I’m inspired really by the whole day”

Our Regional Business Clinics have commenced. The first event in Essex was a huge success and we're coming to Norfolk next month!

[See the video highlights available on our facebook page](#)

Norfolk Care Sector - Business Clinic

Limited tickets available

enabling NCA to provide a local, personal event where you will have the opportunity to be heard and interact with the experts, our team and fellow care providers

3 for 2 group booking discount available

[Secure your place here](#)

“Great day, insightful, good cross sections of peers. I picked up some useful and new information.”

“We took advantage of 3 for 2 which was a great help as the whole team are able to attend.”

“The quality of the speakers and information was brilliant and very relevant.”

Join us at [Wensum Valley Hotel & Golf Club on 20th June](#), the day is planned to be **informative** and **interactive** for you to make the most of the **expert knowledge** in the room. We will provide networking opportunities to connect you with fellow providers, especially useful when you are in dialogue with local authorities about commissioning services.

National Care Association has **forged partnerships with care sector business leaders** to look at how we can **support you** to run your business. Join us at our Norfolk Business Clinic to workshop with individuals with specialised sector experience, who will share with you **invaluable tools** for your business through **advice and discussion with you**.

The day will be led by a number of experts including:

- Barclays Bank – healthcare banking specialists
- Skills for Care – staffing expertise
- Christie & Co – care home property consultants
- Lester Aldridge – legal healthcare experts
- Care sector leaders – members of the NCA board and Sheila Scott OBE

[View the full programme here](#)

This event is open to members and non-members to aid the running of your business. Who should attend?

- Senior decision makers
- Owners
- Registered managers

I am really looking forward to meeting providers at this event. We believe that our Business Clinics, with open discussion and debate, will gauge where the industry is heading and how we as individuals can subsist, adapt, innovate and achieve success for our business, our employees and the people we care for.

Nadra Ahmed OBE

Executive Chairman

National Care Association

[BOOK HERE](#)

Reminder

East Norfolk Provider Forum – 6th June 2017 – 9.30 -12 at the Kings Centre, Great Yarmouth.

Sent on behalf of The Care Association Alliance

Dear All

[Health+Care Show 28-29 June 2017 at Excel London](#)

Health+Care partners with the Care Association Alliance to bring local members exceptional learning and networking opportunities in 2017

On the 28-29 June 2017, Excel London will host the fifth annual Health+Care conference – the largest and most important event dedicated to securing the future of care in the UK. This year **The Care Association Alliance** will be supporting the conference, with a range of important business workshops and networking zone, representing an important collaboration for the entire care industry.

Health+Care is the leading event for both Residential Care and Home Care businesses to come together as an industry to celebrate and share the great work they have been doing whilst hearing from sector leaders.

Erica Lockhart co-chair of the **Care Association Alliance** said: “The Alliance will be hosting sessions at Health+Care in addition to a sponsored lunch and networking event. This provides a great opportunity to learn from our peers within health and care.”

The following associations have indicated they wish to participate and/or will be attending the event.

Berkshire Care Association, Care and Support West, Cornwall Partners in Care, Bournemouth, Dorset & Poole Care Providers Federation, East Midlands CARE, Essex Independent Care Association, Gloucestershire Care Providers Association, Hampshire Care Association, Isle of Wight Care Association, Kent Integrated Care Alliance, Lincolnshire Care Associations, London Care and Support Forum, Northamptonshire Care Association of Registered Care Homes, Norfolk Independent Care, Oxfordshire Association of Care Providers, Somerset Care Association, Surrey Care Association and West Midlands Care Association.

Members of the associations listed above can secure a complimentary pass to attend Health+Care on the 28-29 June 2017, Excel London via: www.healthpluscare.co.uk/caa

Sent on behalf of Rosie Lovemore - Independence Matters

Good afternoon everyone – please help spread the words ‘Mouth Matters’ This is an excellent service that is completely **FREE**.

On searching for some help about oral hygiene I discovered Donna, Anita and Catherine who are three highly motivated and inspiring oral health educators. They are a delight to work with and to learn from them about oral health and how good hygiene assists overall health in so many other ways. I want to take this opportunity to help spread the word about the ladies and the interventions that are available.

The ladies are really keen and eager to hear back from you all to plan and work alongside you. They can be part of health and wellbeing events, bespoke training to meet your needs whether for staff or carers training, supporting and facilitating learning with the people we support etc. The sessions are fun and interactive and appropriate for any service (building based or community) being delivered where individuals need support and guidance. People with increased oral health factors include:

Dementia	Oxygen therapy
Frail	Ventilated
Learning disabilities	Immunocompromised
Palliative care	Head & neck radiation
Chemotherapy	Poor mobility
Delirium	Stroke
Mental health	Physical disability

There has been little take up of this excellent free service. CQC are including oral health into their inspections under Regulation 14 Meeting Nutritional and Hydration needs.

The service is part of the Children's Young People and Adult Specialist Services, Norfolk Community Health and Care NHS Trust.

Many thanks and please feel free to share with as many people as you know to help more providers to access this service and improve oral health for as many people as possible. Please contact Donna, Anita or/and Catherine directly – details below:-

Contact our Oral Health Educators to find out more:

Anita Webster: Norwich
07879 890334

anita.webster@nchc.nhs.uk

Catherine Austin: Norwich
07880 504236

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Donna Secker: West Norfolk
07831 881500

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