

Attention to Care Homes and Care Homes with Nursing

Norfolk County Council has sent a letter to all Care Homes and Care Homes with Nursing pertaining to contracts. Please see heading of letter below. If you have not received this letter please contact donna.sinclair@norfolk.gov.uk.

Notice of intention to recommission the Care Homes and Care Homes with Nursing for Adults – April 2012 Contract with the ‘Adult Residential and Nursing Care Homes LTR Framework Agreement Reference number: NCCT41364’



Nominations are now open for The Norfolk Care Awards

The Norfolk Care Awards team are pleased to announce that nominations for the 5th Norfolk Care Awards are now open and will close at 12 noon on the 17th November 2017.

Tracy Wharvell and Claire Gilbert from the Norfolk Care Awards team, says:

'We are excited about seeing all the great practice from across Norfolk, we love organising this event and having the opportunity to say a big Thank You to all the unsung heroes, who support people to live their lives. We are delighted that Norfolk County Council continues to recognise the care sector's fantastic workforce by supporting this event.'

We are proud to introduce the renamed '**Outstanding Achievement Award**' in memory of **Harold Bodmer**, the nationally acclaimed and celebrated Director of Adult Social Services in Norfolk who sadly passed away last year

'It is important to celebrate and share good practice, whilst recognising the passion and commitment of our care professionals in Norfolk. I would encourage people to put themselves forward placing high quality care on the map' says James Bullion Executive Director of Adult Social Services.

In addition, we are introducing a new category for this year's awards - **Collaborative Working**, to showcase how health and care services work together to improve a person's quality of life, or access treatment that avoids hospital admissions and delayed discharge. Examples of collaborative working are - care service and GP surgery or community health team and collaborative working between different care services. We know there is lot of

great practice out there and we think it is time to shout about it!

John Bacon Chair of Norfolk Independent Care said *'The Care Awards sets Norfolk apart as a great demonstration of how good care can be recognised and valued, and a celebration of all the great work that is done, day-in and day-out by our county's committed care workforce. We can all look forward again to a great evening.'*

The Norfolk Care Awards are also supported by Gordon Barber Funeral Homes, Cozens-Hardy LLP, UEA, City College Norwich, Athena Care, Norse Care, Libby Ferris Flowers and Archant.

The Norfolk Care Awards, will take place at Sprowston Manor on 22nd February 2018, and will be 'streamed live', to ensure everyone across Norfolk can celebrate with you.

To make a nomination visit www.norfolkcareawards.co.uk

The Norfolk Care Awards categories are:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person centred care and support
- Excellence in Delivering Dementia Care
- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life
- Rising Star
- Team Award – Together Everyone Achieved More
- The Harold Bodmer Outstanding Achievement Award

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Norfolk Care Awards

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Annual meeting and AGM on Friday 6th October 2017

Norwich Older People's Forum (NOPF) is holding its annual general meeting (AGM) and a full forum meeting on Friday 6th October at Blackfriars Hall, St Andrews Plain, Norwich, NR3 1AU starting at 10am.

This year our meeting is titled **Staying independent** and our guest speakers will be James Bullion, executive director of adult social services at Norfolk County Council and Dr Simon Cooke, chairman of OneNorwich, an alliance of GP practices in Norwich.

The AGM will be held at 10.00am followed by refreshments and then the full forum meeting will start at 10.30am. Following an introduction by NOPF's chair, Verity Gibson, we will hear from our guest speakers and there will be an opportunity to ask questions.

An information fair will provide useful information for helping older people to stay independent.

The meeting will finish at 1.00pm with a light lunch.

This is a public meeting and everyone is very welcome to attend. There is no need to book a place.

Local TV legend Martin Shaw introduces CareNorfolk - the 2017 Norfolk Care Convention



Watch Martin's welcome video
at <https://www.youtube.com/watch?v=D1IL8T92P5k>

**The 2017 Norfolk Care Convention is FREE to attend so to reserve your place
NOW go to: www.carenorfolk.com**

Information on exhibitor opportunities is also on the website or you can email your query to info@carenorfolk.com

Sent on behalf of the Care Association Alliance NCF Managers Conference

The National Care Forum manager's conference is held in November for Registered managers in social care who come from all over the UK to attend this essential 24 hours to share best practice, voice concerns and learn first-hand about changes in regulation and quality ratings.

It provides an excellent programme for managers to come together from across the country – and share in best practice, the latest policy, the latest updates on CQC and much much more.

The full programme can be found here and we have a few days left of our early bird offer. <http://www.nationalcareforum.org.uk/managersconference.asp>

Sent on behalf of Care England Care Homes Open Day 2018

Care England is pleased to announce that next year's Care Home Open Day will be held on **21st April 2018**. This will coincide with the Queen's birthday and International Care Home Open Day, facilitated by Common Age, of which Care England has become a founding member.

The theme for next year's event is **Linking Communities**. We are happy to announce that 21st April 2018 is a Saturday and therefore hope this will enable you to bring more of the community into your home and create long lasting relationships in your area. So, get your thinking caps on and we look forward to hearing all about your plans for the day.

We plan to run a consultation with previous participants in order to identify how we can improve next year's event. More information on this will follow.

Lastly, don't forget to pass on this information to your communications team who can tweet your involvement, using the official hashtag **#CHOD2018**. Let's make lots of noise about Care Home Open Day 2018!

CQC prosecutions - New guidance relevant to guilty pleas

We have noted in previous briefings the apparent [increase in the CQC's use of its powers as a prosecution authority](#). We have particularly noted the [outcome of the latest prosecutions](#).

Where providers are charged with an offence it is important to get early legal advice. This is particularly crucial if the provider is likely to wish to plead guilty.

A guilty plea may, in accordance with the Sentencing Council's guideline, attract a discount on the fine of up to a third.

However that 'discount' will only apply if the defendant pleads guilty at the earliest opportunity within the court process and clear legal advice will be needed to maximise the benefits of this in appropriate cases.



Diabetes Workshops

DUET diabetes provides interactive diabetes education and training to staff at all levels in the care sector, and all our workshops are delivered by an experienced Diabetes Specialist Nurse. Our workshops are for up to 12 attendees in order to maintain an interactive learning environment. Workshops can be run at your place of work or you can book individual places on a range of open workshops.

Diabetes Awareness Training open workshop, £45 per person – 10 November 2017, Norwich

The Diabetes Awareness Training workshop is relevant for carers/staff at all levels (including dining room staff and activity leaders for example) and lasts approximately 3.5 hours (with a refreshments break)

There are only a few places left, so if you are interested please contact us as soon as possible.

NEW

Diabetic Foot Screening open workshop, £45 per person – 1 December 2017, Bury St Edmunds

The Diabetic Foot Screening workshop is for all practitioners, from carers to trained professionals, who are involved in assessing the feet of people with diabetes. Using NICE guidance as a framework the workshop aims to equip the learner with the knowledge and skills to competently examine and assess the diabetic foot for potential and actual problems.

If you are interested but cannot attend this workshop in Bury St Edmunds, give us a call. If there is sufficient interest from organisations within Norfolk we will make arrangements to run this workshop in convenient locations in Norfolk.

For further information, please see the workshops page on our website

<https://www.duetdiabetes.co.uk/workshops>

Alternatively, contact us - we are always happy to have an informal chat about your diabetes training needs and how we can potentially help.

DUET diabetes Ltd (sponsors of the Suffolk Care Awards 2017)

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www.facebook.com/duetdiabetes

DUET diabetes has learning provider endorsement from Norfolk & Suffolk Care Support Ltd.