



Residential and nursing care for older people cost of care

Norfolk County Council (the Council) undertook a major cost of care exercise almost 3 years ago to determine actual costs of providing residential and nursing care to older people to help develop a cost model that would enable the Council to set fair prices. The model has stood the test of time and has delivered significant increases in fee rates, however, there is now a need to revisit the model to ensure that it reflects practice and experience of caring in today's market. The Council is committed to working jointly with providers as part of its approach to commissioning and will be e mailing all providers inviting them to take part in this joint working. So that the process is manageable, numbers will be limited to 15 providers in total. The Council will carry out the joint work through three workshops. The workshops are at the Abbey Conference Centre, Bracondale, on the 26th June, 9th July and 26th July. The intention is that the new cost model will provide the foundation for prices from April 2019.

Steve Holland
Head of Market Development & Quality Assurance
Norfolk County Council Adult Social Care

Herbert Protocol

Have you heard about the Herbert Protocol? "Someone who has dementia, memory loss or other communication difficulties may be at risk of going missing. The Herbert Protocol document provides information about a person that can help others to build a better understanding of who the person is, and help to locate them quickly should they go missing."

"What is it?"

The Herbert Protocol Missing Person Incident form is designed to make sure that, if someone goes missing, the police can get access to important information about that person as soon as possible. Please read our introductory letter

We understand that this can be a deeply upsetting time for those involved, and that being asked by a police officer to remember all sorts of different information can add to this worry. These forms, and the information they contain, are designed to help remove some of that stress.

When should I complete this?

As soon as possible.

The form can be completed at your leisure, with no time pressure or urgency. That said, the sooner the form is ready, the quicker it can be used if needed.

When you have completed the form, please keep it in a prominent position - and make sure relatives and carers know where it is and that you are part of The Herbert Protocol.

Perhaps you might want to make a copy of the information form for another relative, friends or neighbours.

How much detail is needed?

Whilst sometimes more information is better, police officers want an overview rather than in depth detail. So while we need to know some key information, we don't need to know everything. If you are writing the information by hand, please try to make sure that it is easily readable for someone perhaps not used to your handwriting. You don't have to complete everything.

What will happen to this information when I have completed the form?

There is no need for the police or anyone else to have access to this information unless the person to whom it refers goes missing. You keep the information and hand it over when the police need it - it will be used to help the police to find your loved one as soon as possible, and nothing more."

For further details, and to access the form please visit:

<https://www.norfolk.police.uk/advice/personal-safety/missing-people>

Masterclasses/Workshops

NIC are very pleased to be working in association with Leathes Prior Solicitors and Cozens Hardy Solicitors to bring you the workshops/masterclasses below. Please see details below to book your place.



Cozens-Hardy LLP

SOLICITORS



MASTERCLASS

CREATING AND USING POWERS OF ATTORNEYS

WHAT YOU NEED TO KNOW IN THE CARE SECTOR

Tuesday 26th June

Michelle Collins, Partner at Norwich solicitors Cozens-Hardy LLP will be explaining

- Different types of Powers of Attorney
- Leaving it too late - Deputyship applications
- Capacity Act principles
- Matters to look out for when taking instructions from Attorneys
- Acting in the donor's best interests? Gifts, tax planning etc
- Case studies

Take the opportunity to ask Michelle questions, discuss problem areas or matters of concern with an industry expert and fellow care providers.

Venue:

Norfolk Snowsports Club, Whitlingham Lane
Trowse, Norwich, NR14 8TW (free parking onsite).

Timings:

14:45 arrival and registration
15:00 presentation
16:00 tea/coffee break
16:15 case studies
17:00 close

Booking:

To book your place, please email Caroline Payne: caroline.payne@norfolk-independentcare.com
or telephone Caroline on 01603 712250 Places are limited and so booking is essential.

LEATHES PRIOR WORKSHOP FOR CARE SERVICE PROVIDERS



Leathes Prior are running a workshop on Wednesday 19th September for care service providers, whether that be privately or to the local authority, or NHS. Experts within our various teams will be offering one-off guidance, free of charge, in order to help you mitigate the risks you face, improve your services and ensure sustainability as a business in a challenging marketplace. The day will provide the opportunity for delegates to book a session with our team, tailored to bring together the right experts depending on the guidance required. Below covers the expertise available on the day, simply let us know who you would like to see.



All you need to know to prepare for GDPR
(Alex Saunders - Solicitor, Corporate & Commercial)



Employment considerations (NMW, Sleep in's, holiday pay etc.)
(Gareth Stevens - Associate, Employment)



Legal update on the charging of fees after death
(Richard Turner, Solicitor - Corporate & Commercial)



Key commercial and property considerations when selling
(Victoria Smith, Solicitor - Commercial Property and
Nina Ryan, Solicitor - Corporate & Commercial)



Offences involving ill-treatment or wilful neglect
(Tej Thakkar, Associate - Regulation & Defence)



Decisions on welfare for those lacking capacity, without consent
(Claire Wooliscroft, Solicitor - Wills, Estates & Powers of Attorney)

**Book your sessions with Alice Goldsmith at Leathes Prior on:
01603 281164 or agoldsmith@leathesprior.co.uk**



LEATHES PRIOR
SOLICITORS

Training



EXPERIENTIAL DEMENTIA TRAINING

Day 1: Dementia – The Wider Picture

Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics
(including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication

What to say when someone says.... What to do when someone does....

Dates:

31st July & 1st August 2018

14th & 15th August 2018

12th & 13th September 2018

Price: £57 per day or attend both days for a reduced price of £100.
9am – 4pm each day at The Willow Centre, Cringleford, Norwich NR4 7JJ.
(The days are designed to be booked as a two-day workshop)

To find out more and to book your place please contact Claire Gilbert
on 07584 047996 or email claire@carerite.co.uk



Events

Broad Thinking Norfolk

We want people with a learning disability to join our group and have a say about things that matter to them.

"I've worked for Mencap for 10 years. I love being part of the group, meeting new people and talking about things that make my community better".

Abby



If you have time, want to make a difference and have fun along the way then you can.

When?

July
10

Tuesday 10th Jul

September
11

Thursday 13th Sep

November
6

Thursday 8th Nov

January
15

Thursday 17th Jan (2019)

What time?



11.00am to 2.30pm

Where?



THE GARAGE
NORWICH

The Garage
14 Chapel Field North
Norwich
NR2 1NY

Lunch is provided



Please book your place by emailing:

- Rachael.scott@mencap.org.uk and
- Emily.flores-gutierrez@mencap.org.uk

New poster as of 11th June 2018. Please note change of venue and discord previous out of date posters.

