



### **How Do I Become..**

Norfolk Independent Care in collaboration with City College Norwich would like to invite you as a Care Provider to attend and present at a “How do I become” session for health and social care students. CCN run a series of careers talks by people who actually do the job.

These talks (30-45mins) complement their study by educating and inspiring them in the actual world of work by people who actually do the job. The talks are complimented by a Careers Guidance Adviser from the College answering questions on entry routes and qualifications.

If you would like to be involved in this very worthwhile opportunity of telling your story of how you became....working within your current industry please contact Lucy.Whitwood@ccn.ac.uk. Lucy will provide you with further information including the topics and questions that you could cover.



### **News from Norfolk Safeguarding Adults Board**

*By popular request from partners we have extended the survey deadline to Friday 20 July 5pm. We have a few more days to help bump up the number of returns.*

Norfolk SAB website: **NEW** news items posted

*Please cascade to your colleagues, contacts and networks as appropriate, thank you.*

## **NEWS ITEMS**

- *Sexual Assault and Abuse: important document from NHS England | 9 July 2018*
- *SpeakOut - animated film premiering at Norwich Pride | 9 July 2018*
- *Domestic violence and abuse guidance | 6 July 2018*
- *Government plans renewed action to tackle hate crime | 6 July 2018*
- *New approach to child safeguarding in Norfolk | 6 July 2018*
- *Domestic Abuse Champions training dates: July – November | 6 July 2018*
- *Norfolk's Domestic Abuse Champions Network has received national recognition! | 6 July 2018*
- *# Latest alerts from Norfolk Trading Standards # | 5 July 2018*
- *Working Together 2018 published | 5 July 2018*

Please go to:

[Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)



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### **Cost of Care for Working Age Adults – Questionnaire for Care Providers – Completion date extended**

Dear Provider,

You may have already received an email from Norfolk County Council asking you to complete a questionnaire. ARMC have secured an extension for the deadline for

completion and urge everyone to give their feedback via the questionnaire. This is very important and will impact on the final outcome for you as a Provider.

Please see below from Norfolk County Council.

Dear Care Provider,

If your organisation provides care for **working age adults with learning disabilities, physical disabilities and/or mental health issues** we would like to hear from you.

As you may know, we have been working on a project to determine the cost of care for working age adults with learning disabilities, physical disabilities and mental health issues.

In meetings with care providers and operational social work colleagues to take this work forward, we developed new banding descriptors for the cost of care for working age adults.

We are now asking for your input; please look at the draft descriptors and then complete a short questionnaire which can be accessed by following the link below under the heading **June 2018 – Care banding descriptors for care and nursing homes**.

<https://www.norfolk.gov.uk/business/supplying-norfolk-county-council/care-providers/information-for-providers-of-care-and-support-services/cost-of-care/cost-of-care-2017-18>

The deadline for responses is **Friday 27th July**.

If you have any queries, please don't hesitate to contact us.

Adult Social Care, Market Development  
Norfolk County Council  
County Hall  
Norwich  
Tel: 01603 638158

**Reminder – ARMC Open Forum – Thursday 19<sup>th</sup> July – 1.15pm to 3.15pm  
At The George & Dragon PH, The Street, Thurton, NR14 6AL**

**If you are an LD or MH Provider this is your opportunity to come along to discuss current topics. We look forward to welcoming you.**

**Masterclasses/Workshops**

NIC are very pleased to be working in association with Leathes Prior Solicitors to bring you the workshops/masterclasses below. Please see details below to book your place.

## LEATHES PRIOR WORKSHOP FOR CARE SERVICE PROVIDERS



Leathes Prior are running a workshop on Wednesday 19th September for care service providers, whether that be privately or to the local authority, or NHS. Experts within our various teams will be offering one-off guidance, free of charge, in order to help you mitigate the risks you face, improve your services and ensure sustainability as a business in a challenging marketplace. The day will provide the opportunity for delegates to book a session with our team, tailored to bring together the right experts depending on the guidance required. Below covers the expertise available on the day, simply let us know who you would like to see.



All you need to know to prepare for GDPR  
(Alex Saunders - Solicitor, Corporate & Commercial)



Employment considerations (NMW, Sleep in's, holiday pay etc.)  
(Gareth Stevens - Associate, Employment)



Legal update on the charging of fees after death  
(Richard Turner, Solicitor - Corporate & Commercial)



Key commercial and property considerations when selling  
(Victoria Smith, Solicitor - Commercial Property and  
Nina Ryan, Solicitor - Corporate & Commercial)



Offences involving ill-treatment or wilful neglect  
(Tej Thakkar, Associate - Regulation & Defence)



Decisions on welfare for those lacking capacity, without consent  
(Claire Wooliscroft, Solicitor - Wills, Estates & Powers of Attorney)

**Book your sessions with Alice Goldsmith at Leathes Prior on:  
01603 281164 or [agoldsmith@leathesprior.co.uk](mailto:agoldsmith@leathesprior.co.uk)**



LEATHES PRIOR  
SOLICITORS

## Training

*Contributes significantly towards Subjects 1, 4, 5, 7 and 8  
on the Dementia Standards Training Framework 2018*



Dementia  
Friendly  
Norfolk

## EXPERIENTIAL DEMENTIA TRAINING

**Day 1: Dementia – The Wider Picture**  
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics  
(including Signs and Symptoms)

**Day 2: Dementia - Distressed Behaviour / Communication**  
What to say when someone says.... What to do when someone does....

*We are GDPR  
compliant: please  
just email if you  
do not want us to  
contact you in the  
future.*

**Dates:**  
31<sup>st</sup> July and 1<sup>st</sup> August 2018  
14<sup>th</sup> & 15<sup>th</sup> August 2018  
12<sup>th</sup> & 13<sup>th</sup> September 2018



**Price: £57 per day or attend both days for a reduced price of £100.**

9am - 4pm each day at The Willow Centre, Cringleford, Norwich NR4 7JJ  
*(The days are designed to be booked as a two-day workshop)*

To find out more and to book your place please contact Claire Gilbert  
on 07584 047996 or email [claire@carerite.co.uk](mailto:claire@carerite.co.uk)

## Events



### **Neighbourhood meeting at Marlpit Community Centre on Wednesday 8<sup>th</sup> August 2018**

Norwich Older People's Forum are holding their next neighbourhood meeting with Age UK Norwich on **Wednesday 8<sup>th</sup> August between 10.30am and 1.00pm** at **Mile Cross Community Centre, Hellesdon Road, Norwich, NR6 5EG** which is close to the junction of Hellesdon Road with Marlpit Lane.

As always, everyone is most welcome, but Norwich Older People's Forum is particularly keen for older people living in the Marlpit area to attend. As usual there will be fun activities to try out, useful information for older people and a light lunch at the end. There will also be a slipper swap, so bring your old pair along to swap for a new pair.

There is parking at the centre or to get there by bus you will need First Bus numbers 23, 23A, 24 and 24A on the Red Line, all of which travel along Dereham Road. The closest bus stop is by the traffic lights at the Larkman Lane / Marlpit Lane junction. You will then need to walk down Marlpit Lane and turn right into Hellesdon Road just before the bridge. Marlpit Community Centre is on the left. It may be possible to arrange transport to this event. Please call Charlotte at Age UK Norwich on 01603 496330 for details.

**You do not need to book a place or let anyone know you will be attending**, just turn up if you can and do please let your friends and neighbours know about the meeting, or even better, come along and bring one of them along with you.

## News from CQC

### **How older people move between health and social care in England**

We have published *Beyond barriers*, bringing together key findings and recommendations for change, following completion of 20 local authority area reviews exploring how older people move between health and adult social care services in England.

Many older people have complex and long-term care needs that need more than one professional and more than one service. Their experience depends on how well services work together with and for them, their families and carers.

*Beyond barriers* highlights some examples of health and care organisations working well together, and of individuals working across organisations to provide high quality care. But the reviews also found too much ineffective coordination of health and care services, leading to fragmented care.

The report sets out a number of recommendations designed to encourage improvement in the way organisations and professionals work to support older people to stay well, including:

- The development of an agreed joint plan created by local leaders for how older people are to be supported in their own homes, helped in an emergency and then enabled to return home.
- Long term funding reform, underpinned by a move from short-term to long-term investment in services, and from an activity-based funding model towards population-based budgets.
- A single joint framework for measuring the performance of how organisations collectively deliver improved outcomes for older people. This would operate alongside oversight of individual provider organisations and reflect the contributions of all health and care organisations.
- The development of joint workforce plans, with more flexible and collaborative approaches to staff skills and career paths. National health and social care leaders should make it easier for individuals to move between health and care settings, enabling people to work and gain skills in a variety of different settings so that services can remain responsive to local population needs.
- New legislation to allow CQC to regulate systems and hold them to account for how people and organisations work together to support people to stay well and to improve the quality of care people experience across all the services they use.