



The New Year brings good news for care providers in Norfolk

The Norfolk Care Awards Team are pleased to announce the 2020 finalists.

The finalists demonstrated they are delivering quality care and support to extremely high standards. The Norfolk Care Awards attracts nominations from the best in Norfolk, making judging extremely difficult this year.

The judges found a wealth of inspiration and innovation across Norfolk which should be shared and celebrated; this is what the Norfolk Care Awards is all about.

The Norfolk Care Awards team would like to thank Norfolk County Council, City College Norwich, Gordon Barber Funeral Homes, University of East Anglia (UEA), FoodCare, Yes I donate - Organ Donation, Norfolk and Waveney Health and Care Partnership, Boots, Grant Thornton UK LLP, Birketts LLP, Archant, Ashton Legal, Athena Care, Libby Ferris Flowers and Wedding to Remember, for supporting this year's Awards.

The finalists are:

Delivering excellence through learning and development

- Ford Place Nursing Home
- Healthcare Homes Group
- The Assist Trust Ltd

Effective coordination of End of Life care

- Badger Corner Supported Living (Independence Matters)
- St Martins (Webster Court)
- The Aylsham Manor

Excellent person centred care and support

- Christies Care
- Nightingale Lodge (Black Swan Care Group)

- Robert Kett Court (NorseCare)

Excellence in Delivering Dementia Care

- Home Instead Senior Care West Norfolk
- Kevlin House (Hollycoombe Healthcare Ltd)
- Munhaven Care Home (NorseCare)

Collaborative Partnership

- Hasingham House Care Centre, Norfolk and Suffolk Care Support, North and South Norfolk CCG, City College Norwich, Great Yarmouth & Waveney CCG, Norfolk Community Health and Care Trust, Norfolk County Council.
- The Vineries Care Home & East Coast Community Health

Motivational leadership

- Helen Jackson (Overbury House)
- Jo Bolton (Westfield Care Home, NorseCare)
- Leon Smith (Nansa)

Promoting dignity and respect in everyday life

- Badgers Wood Care Home
- Brooklands Care Home
- Westfield Care Home (NorseCare)

Rising Star

- Charlotte Hardy (The Mayfields Care Home)
- Monique Buckley (Home Instead Senior Care – Norwich)
- Vicky Wightman (PSS Shared Lives)

Team Award – Together Everyone Achieved More

- Ford Place Nursing Home
- Goodwins Hall Care Home
- Meadow House (Healthcare Homes Group)

The winners of each category will be announced at the gala event held at Sprowston Manor Hotel on 20th February 2020.

Media enquiries:

Norfolk Care Awards Claire Gilbert Claire@norfolkcareawards.co.uk tel: 07584047996

News from Norfolk Safeguarding Adults Board

The NSAB survey on your experiences of the adult safeguarding system is still open. NSAB would like to hear from as many people as possible.

Help us reach 1000 returns. This is a *valuable* opportunity for you to tell us about current awareness, practice and any concerns relating to our safeguarding adult system as a whole.

The questionnaire should take no longer than 10 minutes to complete.

[Click here for the link to the survey.](#)

***Please** cascade to your colleagues, contacts and networks thank you and help this email to reach the whole Norfolk workforce. The survey will close on Monday 13 January 2020*

Also new **NEWS ITEMS**

- *How does the OPG do investigations? | 7 January 2020*
- *Safeguarding training for provider managers in west Norfolk - 22nd & 23rd January | 7 January 2020*
Important – please share with your networks
- *Figures show raise in modern slavery victims waiting Home Office decision | 2 January 2020*
- *Infographic showing Norfolk's Safeguarding Adult Review referrals | 24 December 2019*
- *Board Manager's December 2019 blog: Knitting Norfolk's safeguarding jumper | 23 December 2019*

Training




Experiential Dementia Workshops

Day 1: Dementia – The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says... What to do when someone does...

Thursday 26th & Friday 27th March 2020
Wednesday 8th & Thursday 9th April 2020
Tuesday 26th & Wednesday 27th May 2020

The Experiential Dementia Workshops are a unique and innovative way of learning about dementia. As a registered dementia care worker you will benefit from the workshop materials.

£27 per day/£198 both days
The Wilkie Centre, Colingford
Norwich
NR14 7JJ
Sessions – 3.30pm
(The days are designed to be booked as a two-day workshop)

To find out more and book your place please contact Claire Gilbert
07584 047996 claire@carerite.co.uk

Book 3 workshops and get the 7 day -
 10% discount & more things!



Upcoming Open Workshops – Norfolk & Waveney

Run by either an experienced diabetes practitioner/educator or podiatrist

More dates are planned at various locations across Norfolk for all our open workshops in 2020 – please register your interest so that we can ensure venues are suitable for those looking to attend.

Diabetes Awareness Training*, £50pp:
27 Jan 2020; Beccles House, 1 Common Lane North, Beccles, NR34 9BN
*followed by Blood Glucose Monitoring and Glucometer Training after lunch (£40pp – including competency assessment)

Diabetes Update for Registered Nurses, £70pp:
24 Feb 2020; Beccles House, 1 Common Lane North, Beccles, NR34 9BN

Diabetic Foot Screening (including competency assessment), £55pp:
24 Jan 2020; St Nicholas House Care Home, Littlefields, Dereham, NR19 1BG

Diabetes & Healthy Eating, £32pp:
24 Jan 2020; St Nicholas House Care Home, Littlefields, Dereham, NR19 1BG
20 March 2020; Beccles House, 1 Common Lane North, Beccles, NR34 9BN

info@duetdiabetes.co.uk
 www.duetdiabetes.co.uk
 01799 584178

The full range of our workshops can be found on our website.

Our workshops can also be delivered in house at your place of work for up to 12 people, please contact us for prices

FREE DEMENTIA TRAINING WORKSHOPS

For family carers and those who come into contact with people with dementia through their work

The training workshop consists of one 2 hour session covering:

1. Alzheimer's Disease & Other Dementia's – gives participants a good basic understanding of the condition, its symptoms and impact on behaviour.
2. Capturing Life's Journey – introduces the benefits of recording information about the life of the person and shows how this can be used to provide high quality care.
3. Techniques to Manage Behaviours – demonstrates how some understanding together with a number of simple techniques can have a very positive impact on the individual and carer alike.
4. Activities to Encourage Engagement – provides understanding, ideas and techniques to help the carer engage the person with dementia.

The workshops are run from the Home Instead Senior Care training suite in Norwich and are free of charge. Places are limited to provide a friendly, comfortable and welcoming environment. Alternatively, we can come out to your organisation or venue to run a session. Workshops are being run on the following dates:

Tuesday 14th January at 10:00

Saturday 18th January 10:00

Wednesday 12th February at 18:00

Thursday 5th March at 14:00

Tuesday 14th April at 18:00

Wednesday 6th May at 14:00

Tuesday 2nd June at 10:00

For more information or to reserve a place please email Mark Johnston at mark.johnston@homeinstead.co.uk or call 07776 060837

Norfolk Care Association

Role: Chief Executive
Base: Colegate, Norwich
Salary: £45,000 per annum

Context

Norfolk Care Association Ltd is a new organisation representing all social care organisations providing direct care to individuals and support to their families and operating in the Norfolk and Waveney area.

An extensive consultation undertaken with the social care sector and completed in April 2019 confirmed the most important role for a Care Association was to give a voice to providers when working with health and social care commissioners. We are currently looking to recruit a Chief Executive to work with the Care Association Directors to realise this aspiration and ensure that Norfolk Care Association effectively represents and engages with all social care providers.

About You

We are seeking a skilled leader who can evidence success as a senior manager within the social care sector and who can build relationships and credibility with providers, stakeholders and service users.

Application packs can be downloaded at

<https://www.norfolkcareassociationconsultation.com/vacancies>

CVs together with completed applications should be emailed to Dr Fiona Denny at fiona.denny@norfolkcareassociation.org

If you wish to have an informal chat prior to submitting your application, Fiona can be contacted on 07776184097

Closing date: Friday 31st January 2020

Interviews will take place in Dereham on Thursday 13th February 2020 and will consist of a presentation to a stakeholder panel and a formal interview.