

Please note change of venue

**West Norfolk Clinical Commissioning Group & Norfolk County Council
Provider Forum
Thursday 14 September 2017 from 9:00 am – 12:00 pm
Kings Lynn Innovation Centre, Innovation Way, Kings Lynn, PE30 5BY**



Nominations are now open for The Norfolk Care Awards

The Norfolk Care Awards team are pleased to announce that nominations for the 5th Norfolk Care Awards are now open and will close at 12 noon on the 17th November 2017.

Tracy Wharvell and Claire Gilbert from the Norfolk Care Awards team, says:

'We are excited about seeing all the great practice from across Norfolk, we love organising this event and having the opportunity to say a big Thank You to all the unsung heroes, who support people to live their lives. We are delighted that Norfolk County Council continues to recognise the care sector's fantastic workforce by supporting this event.'

We are proud to introduce the renamed '**Outstanding Achievement Award**' in memory of **Harold Bodmer**, the nationally acclaimed and celebrated Director of Adult Social Services in Norfolk who sadly passed away last year

'It is important to celebrate and share good practice, whilst recognising the passion and commitment of our care professionals in Norfolk. I would encourage people to put themselves forward placing high quality care on the map' says James Bullion Executive Director of Adult Social Services.

In addition, we are introducing a new category for this year's awards - **Collaborative Working**, to showcase how health and care services work together to improve a person's quality of life, or access treatment that avoids hospital admissions and delayed discharge. Examples of collaborative working are - care service and GP surgery or community health team and collaborative working between different care services. We know there is lot of great practice out there and we think it is time to shout about it!

John Bacon Chair of Norfolk Independent Care said *'The Care Awards sets Norfolk apart as a great demonstration of how good care can be recognised and valued, and a celebration of*

all the great work that is done, day-in and day-out by our county's committed care workforce. We can all look forward again to a great evening.'

The Norfolk Care Awards are also supported by Gordon Barber Funeral Homes, Cozens-Hardy LLP, UEA, City College Norwich, Athena Care, Norse Care, Libby Ferris Flowers and Archant.

The Norfolk Care Awards, will take place at Sprowston Manor on 22nd February 2018, and will be 'streamed live', to ensure everyone across Norfolk can celebrate with you.

To make a nomination visit www.norfolkcareawards.co.uk

The Norfolk Care Awards categories are:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person centred care and support
- Excellence in Delivering Dementia Care
- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life
- Rising Star
- Team Award – Together Everyone Achieved More
- The Harold Bodmer Outstanding Achievement Award

Media enquiries:

Norfolk Care Awards

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How the Norfolk Directory can benefit your organisation

Listing your services or activities in the [Norfolk Directory](#) is a great way to tell the Norfolk community about what you do and what you can offer.

The Norfolk Directory is free to use and it's quick and easy to sign up.

Residents and families can search the Directory for services, local community organisations, events and activities across Norfolk using keywords, by postcode, or they can browse by category to find what they're looking for.

It's free to add information about your services or events and you can include its location, photos, contact details or any other information you want to share, such as costs or the target age range your service is intended to reach. You can also create as many listing as you need.

[Visit the Norfolk Directory](#) and sign up to get your service listed.

Contribute to the Market Engagement Plan for Norfolk

Norfolk County Council is [working to improve the culture of engagement](#) in the adult social care market in Norfolk. Since November 2016 we have been addressing a number of key issues raised by care and support providers at our provider engagement workshops ([see the report and 36 recommended actions here](#)). We recognise the invaluable expertise, experience and perspective that you have, and therefore want you to play a central role as this work develops. There are various ways that you can get involved, from sharing information relating to how any of the 36 points have affected your organisation to offering your ideas on what a good solution to a recommended action would look like.

We are eager to facilitate this collaboration, and invite you to join one of the four task and finish groups that will address specific parts of the market engagement plan:

Group	Meeting 1	Meeting 2
Communications	05/10/2017 10:30	31/10/2017 11:00
Market Development	18/09/2017 14:00	18/10/2017 09:30
Social Work Practice	21/09/2017 09:30	09/10/2017 14:00
Strategic Co-Production	02/10/2017 12:30	19/10/2017 11:00

The groups will be meeting monthly at County Hall until the end of the year, and then once every other month until the project's completion in March 2018.

If you wish to join one of these meetings, please RSVP to Don Leggett (donald.leggett@norfolk.gov.uk).

New news items have been posted on the Norfolk Safeguarding Adults Board's (NSAB) website

New item include:

- *Don't miss out on two key safeguarding adults events:*

Financial Abuse & Scams Conference – 14 September 2017

We have had great take up for the conference with delegates coming from 86 different organisations, let's make 100

'SALLY' seminar comes to UEA - investigating the impact of the Care Act 2014 – 15 September 2017

Also see

- *Why scamming is a core safeguarding issue for social work (and for us all)*
- *Last DA Champion Training Event: 26th Sept & 4th Oct 2017, Kings Lynn*
- *Save the date - Child Sexual Abuse Two Day Conference: 13th and 14th November, Dunston Hall Hotel, Norwich.*
- *12 Signs that you're a victim of Domestic Abuse: 90 second video*
- *New dates for Safeguarding Awareness 'Train the Trainer' day course, £199 – October 2017 & January 2018*

Please go to:

[Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)



Annual meeting and AGM on Friday 6th October 2017

Norwich Older People's Forum (NOPF) is holding its annual general meeting (AGM) and a full forum meeting on Friday 6th October at Blackfriars Hall, St Andrews Plain, Norwich, NR3 1AU starting at 10am.

This year our meeting is titled **Staying independent** and our guest speakers will be James Bullion, executive director of adult social services at Norfolk County Council and Dr Simon Cooke, chairman of OneNorwich, an alliance of GP practices in Norwich.

The AGM will be held at 10.00am followed by refreshments and then the full forum meeting will start at 10.30am. Following an introduction by NOPF's chair, Verity Gibson, we will hear from our guest speakers and there will be an opportunity to ask questions.

An information fair will provide useful information for helping older people to stay independent.

The meeting will finish at 1.00pm with a light lunch.

This is a public meeting and everyone is very welcome to attend. There is no need to book a place.



The National Dancing for Dignity initiative:

Strictly Come Dancing started last Saturday. A chance for the stars to come out to dazzle us with their sequins, amaze us with their prowess and show off their nifty dance moves!! The National Dignity Council are launching their own fundraising initiative 'Dancing for Dignity' to give people the opportunity to get into the spirit of the programme whilst joining the nation to promote Dignity..... We are inviting you to hold an event anytime during October - it can be anything from a short routine in a wheelchair - a tea dance - a disco- a marathon event over a number of hours to whatever you choose. Go to our website www.dignityincare.org.uk for more ideas and all you need to get started, put your event on the map. Take the opportunity to join our nationwide campaign, have fun, but remember to KEEEP Dancing for Dignity.

Capturing the sound of identity



Half day workshops for paid and informal carers and support workers

Available Autumn 2017 and Spring 2018

- Our memories are a large part of who we are.
- Music helps us remember things - from mother-love to times-tables.
- But memories can fade. For most of us, memory loss is a normal part of ageing. It can also come through dementia or other illness.
- Hook up memories to words, sounds and music *now* for life's journey.

If you would like a workshop for your staff or your carers' group, please e-mail heatheredwards.music@gmail.com for further information or phone: 01603 452404. The sessions provide an introduction to skills and knowledge to help vulnerable people to make Music Mirrors as a practical addition to care plans

Half day course: **£20.00** per session

Local TV legend Martin Shaw introduces CareNorfolk - the 2017 Norfolk Care Convention



Watch Martin's welcome video
at <https://www.youtube.com/watch?v=D1IL8T92P5k>

**The 2017 Norfolk Care Convention is FREE to attend so to reserve your place
NOW go to: www.carenorfolk.com**

Information on exhibitor opportunities is also on the website or you can email
your query to info@carenorfolk.com