



Norfolk Care Careers Week Toolkit



Norfolk Care Careers Week runs from 10th-16th February and to help you get involved in the campaign Norfolk County Council have developed a [toolkit](#) which is full of handy hints and tips. If you have any questions about Norfolk Care Careers Week please contact Helen Haycock (Recruitment and Retention Coordinator, Norfolk County Council Adult Social Services) at norfolkcarejobs@norfolk.gov.uk.

News from Norfolk Safeguarding Adults Board

Please be aware of a recent scam call;

Telephone cold calls claiming to be from Citizens Advice – 28 January

A Norfolk Citizens Advice adviser recently took a call from a client in Great Yarmouth. The client said they received a call from someone saying they worked for Citizens Advice and were in a position to help them with their debt problems. The client said they do not have a debt problem. The client called the number back, as have Citizens Advice, but it goes to voicemail and then states the message box is full. Norfolk Citizens Advice confirmed that it was certainly not someone from their organisation.

Norfolk Trading Standards reissued an alert last week which can be found at; www.norfolk.gov.uk/scams



If you would like to watch the live streaming of the Norfolk Care Awards 2020 please follow the instructions below:

Dear Colleague

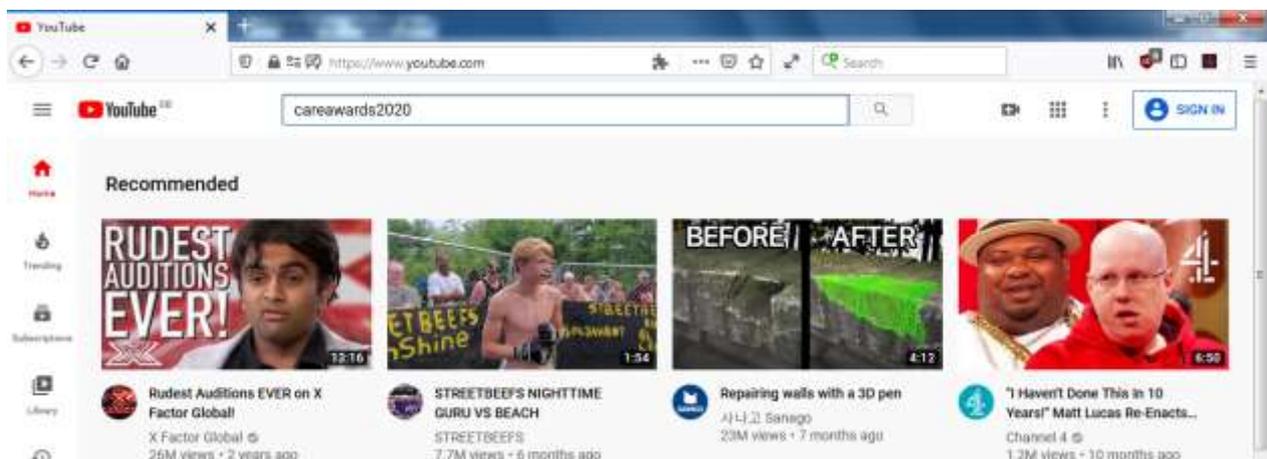
It is almost time for the Norfolk Care Awards and we hope that you are really looking forward to the event. Celebrating what's great about social care is so important.

Once again we are delighted to let you know that we will be live streaming the awards ceremony. This means that your families, friends and the people you provide care and support to can watch the event in real time. They can join in the anticipation and the excitement.

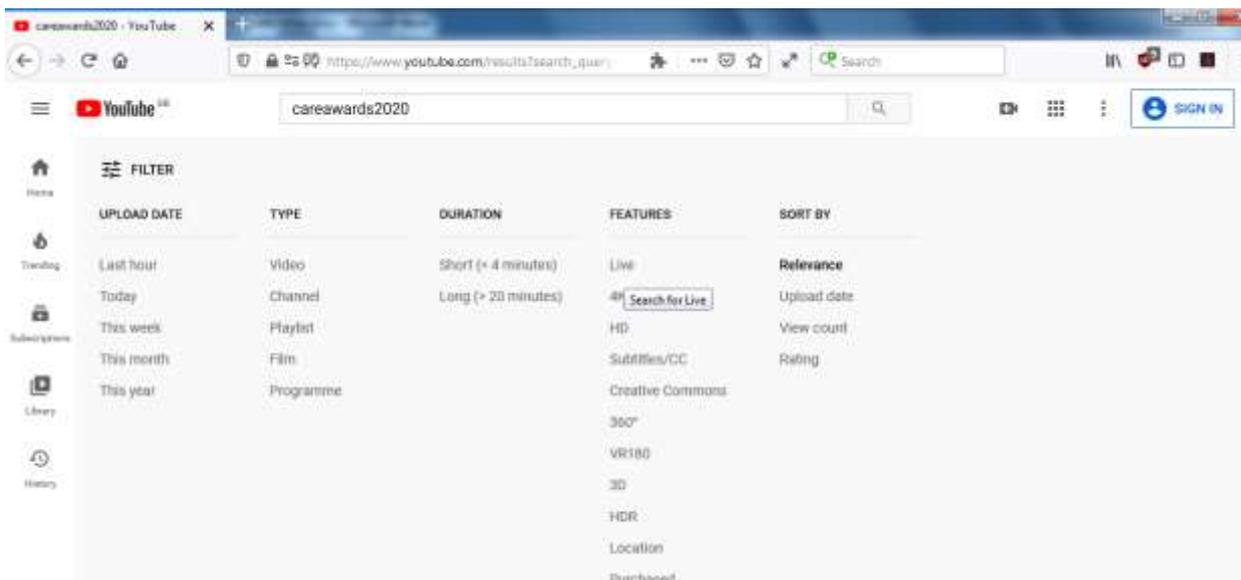
The event starts at 21:00, on Thursday 20th Feb; please ensure that you log onto the YouTube site at least 10 minutes beforehand.

In order to do this people will need to go to the YouTube website

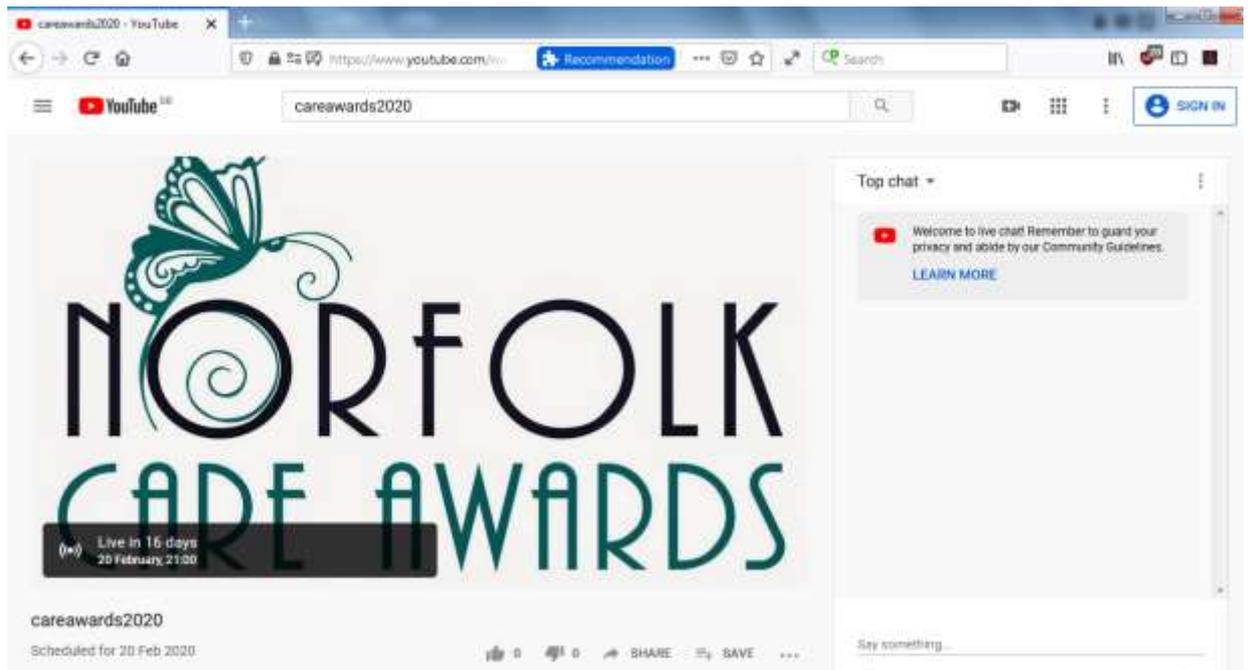
<https://www.youtube.com>



In the search bar you will need to type in **careawards2020** (no spaces) Press return on search bar, you will see the next screen



If it doesn't appear go to the filter icon top left hand side of the screen click on that and then select the 'Live' feature and it should appear you can then select and view full screen.



We really hope that lots of people will enjoy the live streaming and if you need any further information about this please contact info@norfolkcareawards.co.uk

Yours faithfully

Tracy Wharvell
On behalf of the Norfolk Care Awards team



Training

CareRite **Dementia Learning Provider endorsed**

Experiential Dementia Workshops

Day 1: Dementia – The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says... What to do when someone does...

Thursday 26th & Friday 27th March 2020
Wednesday 8th & Thursday 9th April 2020
Tuesday 26th & Wednesday 27th May 2020

£87 per day/£169 both days
The Willow Centre, Congford
Norwich
NR4 7JF
9.00am – 3.30pm
(The days are designed to be booked as a two-day workshop)

To find out more and book your place please contact Claire Gilbert
07584 047996 claire@carerite.co.uk

This experiential dementia workshop will help you to understand what it is like to live with dementia. As a caregiver you will be able to understand what it is like to live with dementia. You will be able to understand what it is like to live with dementia.

Now a learning provider of your choice - contact us today!

Duet Diabetes

“**DUET diabetes** helps care and health providers to **upskill and increase the confidence** of their staff when looking after adults living with diabetes.

We can run workshops exclusively for your organisation (at your location), or alternatively individual places can be booked for our open workshops held at various venues across Norfolk & Suffolk (please see attached flyers).

Whether you have some questions or would like to make a booking, please get in touch and one of the team will be happy to help.

DUET diabetes Ltd has learning provider endorsement from Norfolk & Suffolk Care Support Ltd.”



Upcoming Open Workshops – Norfolk & Waveney

Run by either an experienced diabetes practitioner/nurse educator or podiatrist

More dates are planned at various locations across Norfolk for all our open workshops in 2020 – please register your interest so that we can ensure venues are suitable for those looking to attend.

Diabetes Awareness Training*, £50pp:

27 Jan 2020; Beccles House, 1 Common Lane North, Beccles, NR34 9BN **2 places left**

*followed by Blood Glucose Monitoring and Glucometer Training after lunch (£40pp – including competency assessment) **4 places left**

Diabetes Update for Registered Nurses, £70pp:

24 Feb 2020; Beccles House, 1 Common Lane North, Beccles, NR34 9BN **5 places left**

Diabetic Foot Screening (including competency assessment), £55pp:

24 Jan 2020; St Nicholas House Care Home, Littlefields, Dereham, NR19 1BG **2 places left**

19 March 2020; Lydia Eva Court, 16 Peterhouse Avenue, Gorleston-on-Sea, NR31 7PZ

Diabetes & Healthy Eating, £32pp:

24 Jan 2020; St Nicholas House Care Home, Littlefields, Dereham, NR19 1BG **full**

20 March 2020; Beccles House, 1 Common Lane North, Beccles, NR34 9BN

info@duetdiabetes.co.uk

www.duetdiabetes.co.uk

01799 584178

The full range of our workshops can be found on our website.

Our workshops can also be delivered in house at your place of work for up to 12 people, please contact us for prices



Upcoming Open Workshops – Suffolk

Run by either an experienced diabetes practitioner/nurse educator or podiatrist

More dates are planned across Suffolk for all our open workshops in 2020 – please register your interest so that we can ensure venues are suitable for those looking to attend.

Diabetes Awareness Training*, £50pp:

March 2020; Ipswich & Newmarket/Bury St Edmunds

*followed by Blood Glucose Monitoring and Glucometer Training after lunch (£40pp – including competency assessment)

Diabetes Update for Registered Nurses, £70pp:

13 March 2020; Avocet Court Care Home, Monmouth Close, Ipswich, IP2 8RS

Diabetic Foot Screening (including competency assessment), £55pp:

10 March 2020; Seckford Care, Seckford Street, Woodbridge, Suffolk, IP12 4NB

- 5 places left

25 March 2020; Avocet Court Care Home, Monmouth Close, Ipswich, IP2 8RS

Diabetes & Healthy Eating, £32pp:

14 February 2020; Avocet Court Care Home, Monmouth Close, Ipswich, IP2 8RS

Feb/March 2020; West Suffolk venue

info@duetdiabetes.co.uk

www.duetdiabetes.co.uk

01799 584178

The full range of our workshops can be found on our website.

Our workshops can also be delivered in house at your place of work for up to 12 people, please contact us for prices

FREE DEMENTIA TRAINING WORKSHOPS

For family carers and those who come into contact with people with dementia through their work

The training workshop consists of one 2 hour session covering:

1. Alzheimer's Disease & Other Dementia's – gives participants a good basic understanding of the condition, its symptoms and impact on behaviour.
2. Capturing Life's Journey – introduces the benefits of recording information about the life of the person and shows how this can be used to provide high quality care.
3. Techniques to Manage Behaviours – demonstrates how some understanding together with a number of simple techniques can have a very positive impact on the individual and carer alike.
4. Activities to Encourage Engagement – provides understanding, ideas and techniques to help the carer engage the person with dementia.

The workshops are run from the Home Instead Senior Care training suite in Norwich and are free of charge. Places are limited to provide a friendly, comfortable and welcoming environment. Alternatively, we can come out to your organisation or venue to run a session. Workshops are being run on the following dates:

Wednesday 12th February at 18:00

Thursday 5th March at 14:00

Tuesday 14th April at 18:00

Wednesday 6th May at 14:00

Tuesday 2nd June at 10:00

For more information or to reserve a place please email Mark Johnston at mark.johnston@homeinstead.co.uk or call 07776 060837



Norfolk County Council

Hello

We have been asked by Chris Jones (Senior Commissioning Manager Community Commissioning) to help collate details about Dementia professionals in Norfolk and their work, both within Norfolk County Council, and external to the council. If your

role fits the above description, we would really appreciate you completing and returning the below questions to Chris by email Chris.Jones@norfolk.gov.uk:

- Your name
- Countywide or locality specific (specify)
- Summary of your role
- Detail specific work and involvement with people living with dementia and their carers
- Commissioned by?
- What is the appropriate referral route to access (and the gatekeeper of that referral)?
- Do you require a needs assessment to access?
- Do you require a financial assessment to access?

Thank you for your help. Please forward this email to any relevant contacts you have.

Kind regards,

Rosemary Henderson, Development Worker On behalf of the Development Worker team
Adult Social Services