

Just over 2weeks left to make your nomination – Don't miss out



To make a nomination visit www.norfolkcareawards.co.uk

The Norfolk Care Awards categories are:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person centred care and support
- Excellence in Delivering Dementia Care
- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life
- Rising Star
- Team Award – Together Everyone Achieved More
- The Harold Bodmer Outstanding Achievement Award

The Norfolk Care Awards, will take place at Sprowston Manor on 22nd February 2018, and will be 'streamed live', to ensure everyone across Norfolk can celebrate with you.

Media enquiries:

Norfolk Care Awards

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News from CQC

Care Quality Commission fees consultation – have your say

Today we have published a consultation document about the fees we propose to charge registered providers in 2018/19 and we are inviting you to have your say.

The fees paid by providers enable CQC to fulfil its purpose of making sure health and social care services provide people with safe, effective, compassionate, high-quality care.

Last year, following consultation, we completed the path to achieve full chargeable cost recovery, set over a two-year period for most providers in line with government requirement. The exception was for community social care providers (including home care agencies) whose trajectory was set over four years. We therefore propose to increase fees for the community social care sector for 2018/19. This is the third year of our four year trajectory to full chargeable cost recovery for this sector.

Now that we have reached full chargeable cost recovery for most of our providers, we are reviewing the fees scheme to ensure that fees are charged and distributed proportionately, and that the structure of the fees scheme captures current developments within each sector and can start to address anticipated changes. We have focused on those changes in the sectors that suggest to us should be prioritised for adjustment. We are therefore making specific proposals for:

- community social care
- NHS trusts
- NHS GPs.

For all other sectors the fee scheme remains unchanged, which means your fee will remain the same as that for 2017/18, providing your registration remains unchanged. We will review and consult as appropriate on fees for other sectors in the coming years.

Our proposals are tailored for each sector we are focusing on, but are broadly based on two common themes. Firstly, we propose to charge fees in proportion to a provider's size, removing the current banding structure. Secondly, we are proposing that an introduction of a minimum fee (floor) and a maximum fee (ceiling) across providers within a sector may be appropriate. We have offered a number of options in each sector.

We recognise the financial challenges that providers face, and we do not underestimate the impact of fees on providers. Our proposals for 2018/19 will seek to make sure that our fees scheme continues to distribute fees in a proportionate way for all our registered providers.

Apart from the required increase to community social care providers, no sector sees an increase in their total fees. However, our proposals will change the fees for individual providers affected by the structural changes, depending on the options chosen (some providers' fees will increase and some decrease). The following examples are based on our calculations, which use sample data and assumptions we have made on the structure of each sector:

- For community social care providers the proposals could see around 70% of providers paying lower fees and around 30% higher fees. Smaller providers will be the main beneficiaries. Our proposals are based on consultation with the sector.
- For NHS trusts, the proposals could see around 75% of individual trusts paying reduced fees and the largest 25% seeing an increase.
- Broadly, NHS GP providers with one location, who represent 90% of the sector, who have a below average list size (estimated at 7,785) will pay a lower fee, while those with a higher list size will pay a higher fee.

We have always consulted widely on any proposed changes to the fees we charge and we will continue to give providers and their representatives the opportunity to review and be able to plan for any changes that will affect them.

Full details and descriptions of each of our proposals are given in the consultation document and draft regulatory impact assessment.

When we have analysed the feedback from this consultation in January 2018, we will prepare a response and a final fees scheme. CQC's Board will recommend the scheme to the Secretary of State, whose consent is required in order for the scheme to come into effect. We expect to publish our response and our final fees scheme in March 2018, for implementation on 1 April 2018.

You can find the consultation document and respond using our online form by visiting the [consultation page on our website](#). The consultation is open for responses until midday on 18 January 2018.

New news items have been posted on the Norfolk Safeguarding Adults Board's (NSAB) website

Please cascade this information to your colleagues, contacts and networks as appropriate, thank you.

- *Article of interest: What research tell us about social work's role in tackling loneliness*
- *# Important - latest alerts from Norfolk Trading Standards #*
- *Understanding hoarding: training event, Cambridge*

Don't forget to fill out your survey

- *Information sharing for safeguarding – survey – see **23rd October***

We need every frontline practitioner to complete this survey, please fill it out and then cascade to your colleagues and contacts. The survey will run from **Thursday 19 October to Friday 17 November 2017**.

[Norfolk Information Sharing Survey](#)

Please go to:

[Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)

Do join NSAB on Twitter – @NorfolkSAB

Opportunities for service users to have their say about Direct Payments

Snagge Moore & Associates Limited, on behalf of Norfolk County Council, are running workshops for people who get Direct Payments or think they may need them in the future. Norfolk County Council would like to know what matters to them about Direct Payment support services. Read more via the link below:

<http://norfolkandsuffolkcaresupport.co.uk/news/latest-news/opportunity-for-service-users-to-have-their-say-about-direct-payments>

Information on roadworks

This website: <https://roadworks.org/>

Enables you to see all planned roadworks in the surrounding areas and the impact this could have on your journey (including any diversion routes). Useful for helping plan care visits. Unexpected delays could have a big impact on reaching the next client in time. It allows you to look several months ahead.

Training Opportunities

**AS A RESULT OF POPULAR DEMAND -
MORE DATES ADDED!!!**

 Dementia
Friendly
Norfolk

EXPERIENTIAL DEMENTIA TRAINING

Day 1: Dementia – The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics
(including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says.... What to do when someone does....

Dates:
6th & 7th December 2017 - **2 Places Left**
17th & 18th January 2018
7th & 8th February 2018
21st & 22nd March 2018

Price: £57 per day or attend both days for a reduced price of £100.
9am – 4pm each day at The Willow Centre, Cringleford, Norwich NR4 7JJ.

To find out more and to book your place please contact Claire Gilbert
on 07584 047996 or email claire@carerite.co.uk



**Norfolk Open Workshops
Diabetes Awareness Training**

*run by
an experienced diabetes specialist nurse*

An informative and interactive way to stay up to date, and increase skills and confidence, when caring for adults living with diabetes.

Norwich

Friday 10 November 2017

(10am – 1.30pm)

Venue

Extra Hands Home Care Norfolk

Horsham St Faith

NR10 3JU

Cost

£45 per person; this includes a delegate pack, attendance certificate and post workshop Evaluation Report

Complimentary refreshments are provided and free parking is available

Contact us to book a place or for further information:

01799 584178

info@duetdiabetes.co.uk

www.duetdiabetes.co.uk

Dignity Champions

Dignity Champions are care workers who are striving to put dignity in to every aspect of care. To vote for Dignity Champions in the Aviva Community Fund Project please follow the link below:

<https://community-fund.aviva.co.uk/voting/project/view/17-5994>

Alzheimer's Society Annual Conference 2018 – Save the Date

Date announced for Alzheimer's Society Annual Conference 2018

Tuesday 22 - Wednesday 23 May 2018

The Kia Oval, London