



Dear Provider

Please find below items which may be of interest to you:-

Good News for Providers

NIC and ARMC have been working with Norfolk County Council as part of the ongoing cost of care work aimed at developing a new cost model for working age adult residential care. As part of the process NCC committed to resolving the longstanding concern on the part of providers in relation to lower fee rates for pre banding residents. NIC, ARMC and NCC are pleased to announce that with effect from January 2018 NCC will increase rates to the relevant lower band rate in the current contract. This is a good outcome for providers and demonstrates the effectiveness of joint working



A new blog has been posted on the Norfolk Safeguarding Adults Board's (NSAB) website

From the home page click on [Safeguarding Board Manager's blog under Board news](#)

Plus the following news items have been posted:

- *County lines: protecting vulnerable people from exploitation*
- *Social media companies questioned on hate crime*

- *Protecting pensions against scams*
- *BBC news: The appalling cost of domestic abuse*
- *Resources to support Making Safeguarding Personal*
- *'We are coming for you' message on abuse*
- *Brother held as a modern day slave*

Please go to:

[Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)

*Please cascade to your colleagues, contacts and networks as appropriate,
thank you.*

Training Available

**DUE TO POPULAR DEMAND
MORE DATES ADDED!!!**

 Dementia
Friendly
Norfolk

EXPERIENTIAL DEMENTIA TRAINING

Day 1: Dementia – The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics
(including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says.... What to do when someone does....

Dates:
17th & 18th January 2018
7th & 8th February 2018
21st & 22nd March 2018

Price: £57 per day or attend both days for a reduced price of £100.
9am – 4pm each day at The Willow Centre, Cringford, Norwich NR4 7JJ.

To find out more and to book your place please contact Claire Gilbert
on 07584 047996 or email claire@carerite.co.uk



**Sent on behalf of Community Action
Norfolk**

Short Deadline Consultations

Community Wellbeing Hub (Mental Health Crisis Cafe)

Consultation is open on proposals for a community wellbeing hub in Norwich, for people in mental distress or ill health. The community wellbeing hub model is intended to give people access to support to help them resolve or stabilise their mental health before reaching a crisis, in a location that is accessible. A briefing outline and details of how to take part in the consultation

can be found by [clicking here](#). The deadline for comments is Mon 8th January.

Norfolk County Council Market Engagement

Norfolk County Council are holding a consultation about their market engagement with organisations providing social care and support. They would like feedback on the ways that they communicate, engage and support you so that they can improve how they structure this communication. To provide the feedback [please click here](#). The deadline for feedback is 12th January.

Short Deadline Funding

Combatting Loneliness and Isolation in Norfolk – Open for Tender

Norfolk County Council are inviting tenders to address loneliness and isolation. An event was held on Weds 22nd November at West Costessey Hall, Norwich which outlined how to become involved in the tendering. The presentations from this event and supporting information can be [found here](#). To register an interest and for more information [please click here](#). The tender will be opened to applications on Fri 15th December, with the deadline for submissions as Weds 31st January. If you are considering bidding you are welcome to discuss this opportunity more with the Community Action Norfolk team by calling 01362 698216.

Correction

Helping people to stay warm & save money in winter

Free community talks, and training for staff and volunteers

For many people rising energy bills are one of the biggest concerns this winter – but what can you do to save money? Community Action Norfolk, with the Big Energy Saving Network, are offering community events throughout the

winter. The free sessions provide an opportunity to:

- Explore whether you should switch supplier to get the best deal to suit you and your needs.
- Find ways to save money on your energy bills.
- Hear about schemes offered by Government or the energy suppliers that could help with your energy costs.
- Get impartial advice and support on suitable tariffs or the cheapest way to pay bills.
- Find out more about smart meters.

If you would like one of our advisors to visit your group or would like us to host a session for your community then get in touch. Sessions are free, flexible and available anywhere in Norfolk.

Training for frontline staff and volunteers is also available for free. Contact Rik Martin at **01362 698216** or email rik.martin@communityactionnorfolk.org.uk for more information.

Contacting us

Please direct all general queries to the main office by calling 01362 698216 or office@communityactionnorfolk.org.uk

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Like us on [Facebook](#)